

# Department of Intercollegiate Athletics Policy Manual

## XVIII. STUDENT-ATHLETE ACADEMIC SERVICES

This chapter is dedicated to the policies and procedures for the Office of Student-Athlete Academic Services in the Department of Intercollegiate Athletics at The University of Iowa.

### **Instructor Contacts**

Instructors are contacted regarding student-athlete academic progress. Instructors receive an electronic notification through the **Grades First** student management system encouraging their feedback on student grades, attendance and overall performance. Instructors submit an electronic form through **Grades First** where the information is logged in the database. An email notification is sent to Athletic Academic Coordinators when a student is marked as at-risk. Academic Coordinators are responsible for communicating instructor feedback information to students and coaches. Coaches and Athletics staff not affiliated with Academic Services are prohibited from contacting institutional staff members, including faculty, regarding a student-athlete's academic progress and may only solicit such information from the Academic Services staff.